# Emily

## THE OPERATING SYSTEM FOR SALONS, SPAS & HEALTH CENTERS

Al-powered SaaS + Marketplace

Gyula Jaradi

FOUNDER & CHIEF SYSTEM STRATEGIST

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Revenue Plan

## The Problem



#### Inefficient systems:

Current players (Fresha, Treatwell, Booksy) are booking tools, not full operations platforms.

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#### Lost revenue:

downtime, overbooking, human error  $\rightarrow$  up to 20–30% unused capacity.



#### High admin cost:

manual rescheduling, missed communication, supply shortages.

### Solution

Emily OS = Complete Operations Management



#### **RESULT:**

- Salons: higher utilization, lower admin.
- Clients: seamless, sticky experience.
- Investors: SaaS recurring revenue + marketplace scale.



30-minute cycle logic → maximizes capacity.



Professional relevance scoring → right task, right person.



Live waitlist auto-fill  $\rightarrow$  no lost slots.



Real-time inventory overview.



#### Multi-app SaaS architecture:

- Reception WebApp control center.
- Professional App task-focused workflow.
- Client App one app for all providers.

# The Market

Beauty & wellness global TAM: \$500B industry.

#### Addressable market

5 million salons, spas & health centers worldwide.

#### Trend:

Rapid digitization → 60% of consumers now prefer digital booking.

#### Gap:

existing players cover booking, but not operations → Emily OS unique.

## Competitive Landscape

**Emily OS = SaaS + Marketplace + AI** 

Feature / System	Fresha	Treatwell	Booksy	Emily OS
Online booking	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Operations optimization	×	×	×	<b>✓</b>
30-min cycle logic	×	×	×	<b>✓</b>
Relevance scoring	×	×	×	<b>✓</b>
Live waitlist auto-fill	×	×	×	<b>✓</b>
Real-time inventory	×	×	×	<b>✓</b>
Multi-app architecture	×	×	×	<b>✓</b>
SaaS + Marketplace model	×	×	×	<b>✓</b>
Al-powered	×	×	×	<b>✓</b>

EMILY

## Client App:

#### The Growth Engine

#### For Clients:

- One app for all providers → salons, spas & health centers.
- Easy switching without uninstalling.
- Multi-category convenience = higher stickiness.

#### For Salons:

- Instant access to a growing client pool.
- More bookings, higher visibility.
- Loyalty built through seamless app experience.

#### For Investors:

- Marketplace flywheel: more clients → more providers → more clients.
- Recurring SaaS + scalable marketplace revenues.
- Expansion potential into all service verticals.

The Client App is not just a booking tool – it is the growth engine creating exponential adoption.

## AI Module:

Intelligent Core

#### Al Today:

- Smart communication (chatbot for rescheduling & FAQs).
- Scheduling & resource optimization.

#### **AI Tomorrow:**

- Predictive inventory & auto-restock.
- Personalized client offers.
- Al assistant for managers (minimize downtime, maximize revenue).

### **Business Model**

Modular SaaS and Marketplace

- SaaS subscriptions (tiered by size & features).
- Marketplace fees:
  commission on bookings from the app +
  premium placement.
- Incentives for client adoption (discounts for app-based bookings).

## Projected monetization mix (Year 3):

```
60% SaaS subscriptions30% Marketplace commissions10% Premium placement & upsell modules
```

## Roadmap & Scaling

Pilot salons.

2027

Al Phase 2 (predictive inventory, personalization).

2026

Al Phase 1 (communication + scheduling) + Client App launch.

2028

Scale in EU & NA → market leadership in operations OS.

## The Team & Vision



Gyula Jaradi

Founder & Chief System Strategist

25+ years design & systems experience, Mensa-level problem solving, deep industry knowledge.

#### **Advisors:**

to be expanded (AI, SaaS scaling, beauty/wellness market experts).

### Investment & Revenue Plan

Founder + Co-Founder + 2 Devs from day one, later expanded with AI/ML, QA, BizDev.

	Cost	Phases	3
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Phase 1 (0-9m, MVP): ~NZ\$320k

→ core features, pilot launch.

Phase 2 (9–18m, Core): ~NZ\$620k

→ AI, inventory, Client App v1.

Phase 3 (18–24m, Scale): ~NZ\$515k

→ predictive AI, marketplace,

NZ+AU rollout.

#### **Revenue Milestones**

pilot revenue (validation).

100-150 paying salons

 $\rightarrow$  NZ\$30-60k MRR.

500+ salons + marketplace

 $\rightarrow$  ~NZ\$100k MRR (~NZ\$1.5M ARR).

#### **Key point:**

revenue starts in Year 2, but the full seed round is essential for rapid market capture and AI development.

## Closing

Emily OS → not another booking tool, but the operating system of the beauty & wellness industry.

- SaaS recurring revenue + Marketplace scalability.
- Al-powered operations optimization.
- Strong network effects ensuring exponential growth.

We don't just schedule appointments. We maximize capacity, revenue, and client loyalty.



### **Contact Info**

Let's grow your brand together.

PHONE NUMBER +36 70 942 7300

WEBSITE emilyos.com

EMAIL hello@emilyos.com

## The End

THANK YOU FOR LISTENING

Gyula Jaradi

FOUNDER & CHIEF SYSTEM STRATEGIST